

ZamZam Haj Travels — Company Profile

Experience. Devotion. Community.

Company Overview

ZamZam Haj Travels is a Sri Lanka-based facilitator of dignified, well-organized Hajj and Umrah journeys. We provide clear guidance, reliable logistics, and compassionate support for every pilgrim—from registration to return. Services are offered island-wide with coordinators fluent in English, Sinhala, and Tamil.

Vision & Mission

Vision: To be Sri Lanka’s most trusted partner for Hajj and Umrah—delivering safe, well-organized journeys that honor both faith and time.

Mission: Provide clear guidance, reliable logistics, and compassionate support for every pilgrim, ensuring a dignified experience from registration to return.

Key Facts

10+ years	3 languages	24/7 support	1,000+ pilgrims
Experience	English • Sinhala • Tamil	Traveler helpline	Guided to date

Core Services

Hajj Arrangements: Seasonal, quota-based facilitation including visa processing, flights, accommodation, and ground coordination.

Umrah Arrangements: Year-round departures with flexible dates and durations tailored to budget and preference.

Visa Support: Documentation guidance and biometrics scheduling with checklists and pre-departure assistance.

Ground Services & Ziyarat: Meet-and-assist, transfers, curated hotels near the Haramain, and guided Ziyarat.

Package Tiers

Economy

- Standard hotels
- Shared transfers
- Group guidance

Standard (Popular)

- Upgraded hotels
- Airport transfers
- Guided Ziyarat

Premium

- Hotels near Haramain
- Private transfers
- Personal assistance

Your Journey in Six Steps

1. Consultation & needs assessment
2. Select package tier or tailor-made plan
3. Visa support: documentation & biometrics scheduling
4. Pre-departure briefing: orientation, checklists & packing tips
5. Travel & on-ground coordination: meet-and-assist, transfers & Ziyarat
6. Post-trip support and feedback

Why Choose Us

Transparent Inclusions: No hidden charges and clarity on what's included in each package.

Friendly Coordinators: English, Sinhala, and Tamil speaking team for accessible guidance.

Prime Locations: Curated hotels near the Haramain for convenience and comfort.

24/7 Support: Traveler helpline available throughout your journey.

Elder-Friendly Options: Rooming preferences, wheelchair assistance, and paced itineraries on request.

Customization: Tailor dates, duration, and budget to fit your needs.

What Pilgrims Say

“From visa to return, everything was smooth. The coordinators were helpful and kind.” — A. Rahman (Umrah 2025)

“Hotels were close to the Haram and the Ziyarat tour was well planned.” — S. Nabila (Umrah 2025)

“Highly recommend their guidance for first-timers. Very responsive team.” — M. Kaleel (Hajj 2024)

Contact (Updated)

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Support: 24/7 traveler helpline during travel

Languages: English • Sinhala • Tamil

Website: <https://zamzamhajtravels.com>

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